UCONN

IT Student Life & Enrollment (IT-SLE)

Hours
Monday - Friday
8:00am - 5:00pm

Phone: 860-486-8992
Email: it-sle@uconn.edu
Website: https://it.studentlife.uconn.edu/help

Support Topic

Connect an Apple Computer to your campus computer

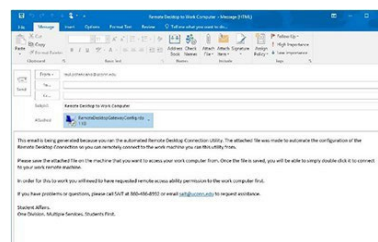**FOR MAC OS VERSION 10.2.12 or newer**

Instructions:

1. The following steps must be completed from your campus computer prior to connecting remotely. This step only needs to be completed once.

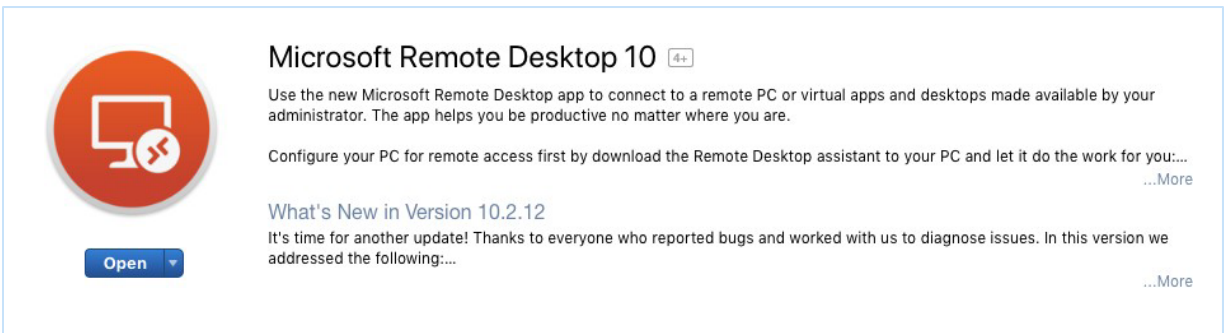   a. Click on the Windows Logo on the bottom left corner of your screen, then click the SAIT Support tile

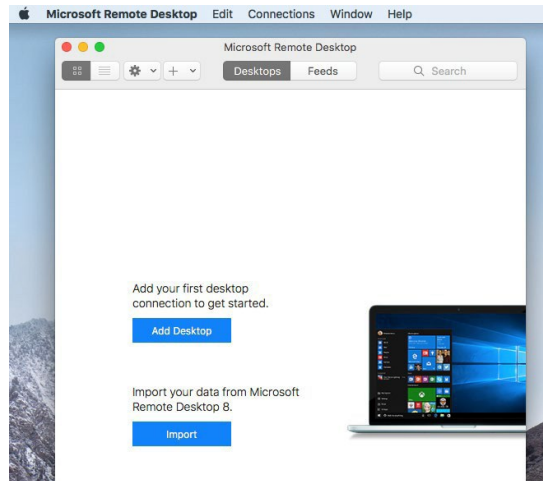   b. Click "Run Utility". This will launch a new email message in Outlook.

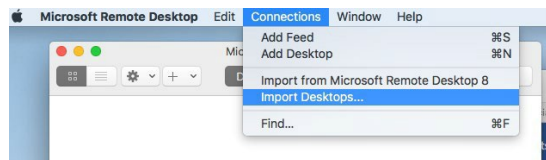   c. Type your email address in the "To:" field, then click send.

2. Open the email you sent yourself and download "RemoteDesktopGatewayConfig.rdp" file. This normally goes to your downloads folder

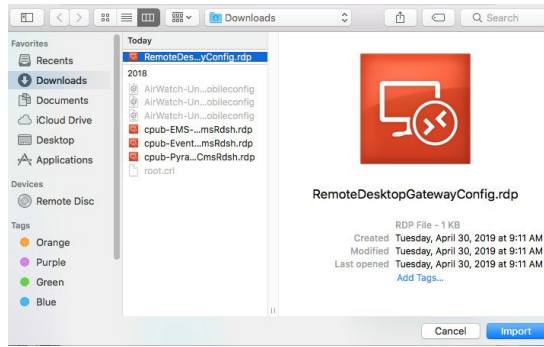**3.** If you haven't done so, install Microsoft Remote Desktop 10 (MRD) from the App Store

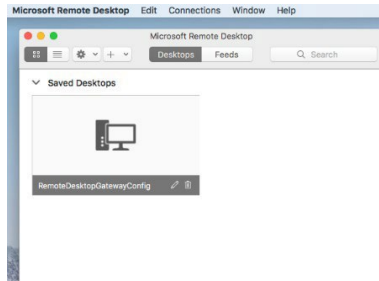**4.** Launch MRD if it doesn't automatically open after installation

5. Click Connections on the Menu Bar and click Import Desktop
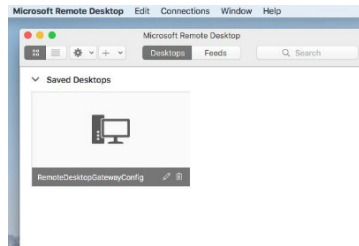

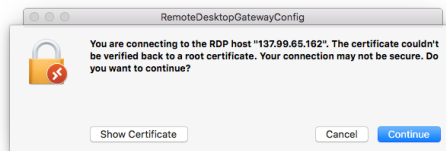**6.** Navigate to your downloads folder, click on RemoteDesktopGatewayConfig.rdp and click Import

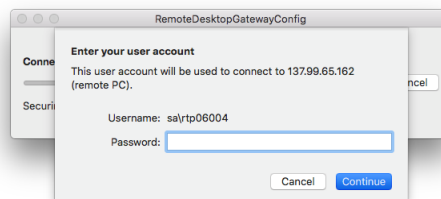**7.** You should now see your Work Computer in the MRD Window.

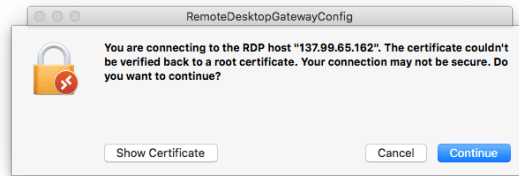**8.** On the MRD window, double-click RemoteDesktopGatewayConfig.
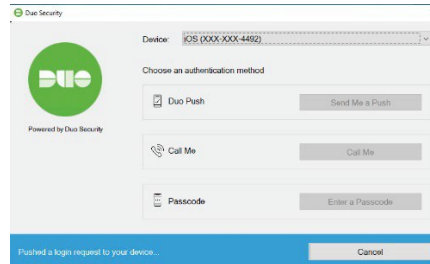

9. Click Continue (if prompted)

10. Enter your work computer password

11. Click Continue (if prompted)

12. Authenticate with DUO

13. You should now see your campus computer desktop

For additional assistance, contact IT-SLE
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