

**Hours** Monday - Friday 8:00am - 5:00pm Phone: 860-486-8992 Email: <u>it-sle@uconn.edu</u> Website: <u>https://it.studentlife.uconn.edu/help</u>

## Support Topic Connect an Apple Computer to your campus computer

FOR MAC OS VERSION 10.2.12 or newer

## **Instructions:**

- 1. The following steps must be completed from your campus computer prior to connecting remotely. This step only needs to be completed once.
  - a. Click on the Windows Logo on the bottom left corner of your screen, then click the SAIT Support tile



b. Click "Run Utility". This will launch a new email message in Outlook.



c. Type your email address in the "To:" field, then click send.

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- 2. Open the email you sent yourself and download "RemoteDesktopGatewayConfig.rdp" file. This normally goes to your downloads folder
- $\mathbf{3.}$  If you haven't done so, install Microsoft Remote Desktop 10 (MRD) from the App Store

	Microsoft Remote Desktop 10 🔤	
	Use the new Microsoft Remote Desktop app to connect to a remote PC or virtual apps and desktops made available by your administrator. The app helps you be productive no matter where you are.	
203	Configure your PC for remote access first by download the Remote Desktop assistant to your PC and let it do the work for you: More	
	What's New in Version 10.2.12	
Open 🔻	It's time for another update! Thanks to everyone who reported bugs and worked with us to diagnose issues. In this version we addressed the following:	
	More	

4. Launch MRD if it doesn't automatically open after installation



5. Click Connections on the Menu Bar and click Import Desktop



6. Navigate to your downloads folder, click on RemoteDesktopGatewayConfig.rdp and click Import



7. You should now see your Work Computer in the MRD Window.



8. On the MRD window, double-click RemoteDesktopGatewayConfig.



9. Click Continue (if prompted)



10. Enter your work computer password



**11.** Click Continue (if prompted)

000	RemoteDesktopGatewayConfig			
	You are connecting to the RDP host "137.99.65.162". The certificate couldn't be verified back to a root certificate. Your connection may not be secure. Do you want to continue?			
	Show Certificate	Cancel Continue		

 $12. \ \text{Authenticate with DUO}$ 

Duo Security	-		
	Device: IUS (XXX-3XX-4492) : · · · · · · · · · · · · · · · · · ·		
	Duo Push	Send Me a Push	
Powered by Duo Security	Call Me	Call Me	
	E Passcode	Enter a Passcode	
ushed a login request to you	e device	Cancel	

13. You should now see your campus computer desktop

For additional assistance, contact IT-SLE Monday - Friday 8:00am - 5:00pm <u>it-sle@uconn.edu</u> 860-486-8992