

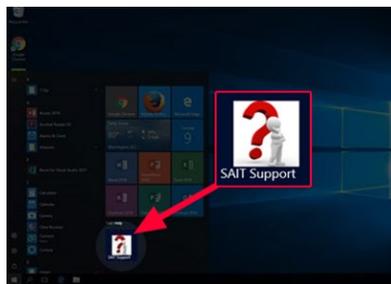
## Support Topic

# Connect a Windows computer to your campus computer

FOR WINDOWS 10

## Instructions:

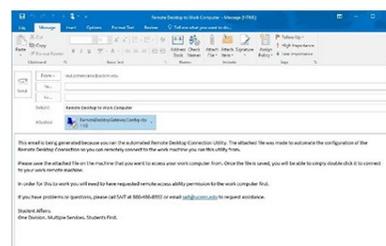
1. The following steps must be completed from your campus computer prior to connecting remotely. This step only needs to be completed once.
  - a. Click on the Windows Logo on the bottom left corner of your screen, then click the SAIT Support tile



- b. Click Run Utility. This will launch a new email message in Outlook.



- c. Type your email address in the To: field, then click send.



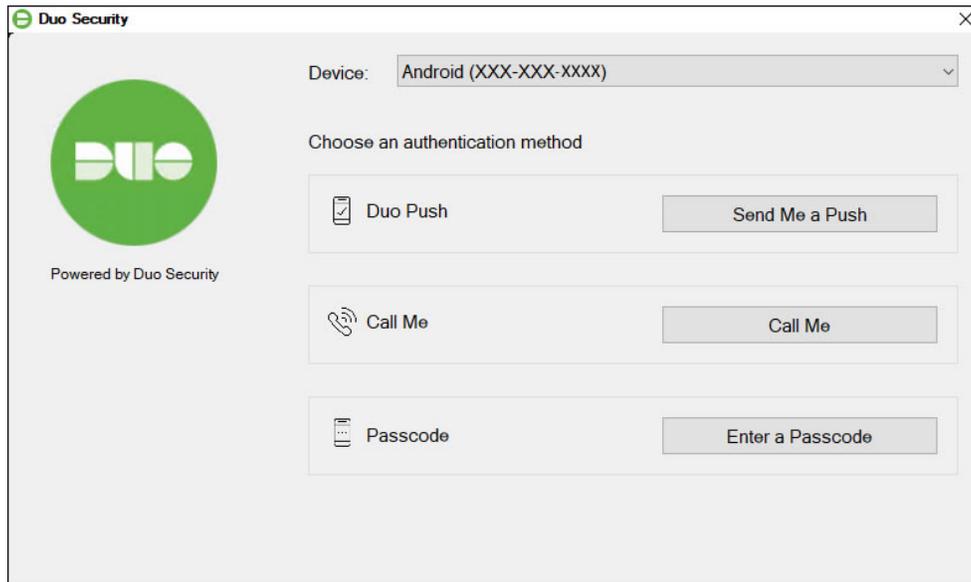
2. Open the email you sent to yourself and download the attachment “RemoteDesktopGatewayConfig.rdp.” This should go to your Downloads folder.
3. Go into your Downloads folder and double click on the “RemoteDesktopGatewayConfig.rdp” file to open it. (You might want to copy the RemoteDesktopGatewayConfig.rdp file to your desktop for easy access).



4. This will start connecting to your computer at work. When prompted, sign in using your NetID and the password you use to log into your work computer. If you choose to, check the box for Remember me. Click OK.

The image shows a Windows Security dialog box titled 'Enter your credentials'. The dialog box is gray and has a close button (X) in the top right corner. The text inside reads: 'Enter your credentials', 'These credentials will be used to connect to the following computers:', '1. rds.sa.uconn.edu (RD Gateway server)', '2. 137.99.00.000 (remote computer)'. Below this is a text input field labeled 'Password'. Underneath the password field is the text 'sa\Netid'. There is a checkbox labeled 'Remember me' which is currently unchecked. At the bottom left of the dialog box is a link that says 'More choices'. At the bottom right are two buttons: 'OK' and 'Cancel'.

5. You now must authenticate with Duo, then you should see the desktop of your work computer.



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**For additional assistance, contact IT-SLE**

**Monday - Friday**  
**8:00am - 5:00pm**  
[it-sle@uconn.edu](mailto:it-sle@uconn.edu)

860-486-8992